

PUBLIC UTILITY DISTRICT NO. 1 OF
GRAYS HARBOR COUNTY, WASHINGTON

Resolution No. 3999, 4043, 4057, 4077, 4296, 4303, 4304, 4468, 4508, 4540,
4621, 4977 and 4992

ESTABLISHING SERVICE POLICIES

REGULATING THE CONDITIONS OF SERVICE, USE, AND SALE
OF ELECTRIC SERVICE

DEFINING OFFENSES AND PRESCRIBING PENALTIES

Effective On or After

March 19, 2018

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GENERAL

SECTION 1. SCOPE

The service policies are a part of all contracts, whether oral or written, for delivery of electric energy. Copies of the service policies and rates shall be available for inspection in the office of the District, and on the District's website.

SECTION 2. CONDITION AND USE OF SERVICE

The service policies, and conditions for electric service specified in this policy are subject to change by order of the District's Commissioners.

The District's rates are based upon the furnishing of electric service to a customer at a single point of delivery through a single meter. When optional rate schedules are available, the customer may not change from one rate schedule to another more frequently than once in any 12-month period.

When electric service is provided through one meter which serves multiple classes of service, the higher rate shall apply. If several buildings are occupied and used by one customer in a single business or other activity, the District may furnish electric service for the entire group of buildings at one point of delivery provided all such buildings are located on contiguous property and not divided by other ownerships, streets, roads, alleys, or other public thoroughfares.

Electric service shall be supplied only under and pursuant to this policy, and any modification thereto made, and under such applicable rate schedule or schedules as may from time to time be adopted by the District. Electric service shall be used by the customer only for the purposes specified in the service agreement and applicable rate schedule or schedules.

No customer shall connect his/her service with that of another person, or in any way resell, rebill or supply any other person or premises with electric current through his/her service unless covered by the terms of a written contract with the District. The District, when considered appropriate, may modify existing policies and adopt new policies relating to the conditions under which electric service will be provided.

Current policies shall be available to applicants or customers upon request and shall be on file in District offices, and on the District's website

SECTION 3 - DEFINITIONS

The following terms when used in this resolution and in the application or agreement for electric service shall have the meanings given below unless otherwise indicated.

- a. Calculated Demand: The total connected load multiplied by a diversity factor, as determined by the District.
- b. Customer: Any person, partnership, firm, corporation, organization, municipality, governmental agency, etc., who is supplied with electric service from the District.
- c. Customer Facility: Building, structure or equipment, capable of using electric energy, that has electric service by the District or for which a customer requested electric service by the District.
- d. Demand: The rate of delivery of electric energy, measured in kilowatts (kw), over a fixed time period (15 minutes unless otherwise specified).
- e. District: Public Utility District No. 1 of Grays Harbor County, Washington, also known as Grays Harbor PUD.
- f. Duplex: A detached building containing two dwelling units.
- g. Dwelling Unit: A single unit providing complete independent living facilities for one or more persons, including provisions for living, sleeping, eating, cooking, and sanitation.
- h. Electric Service: The availability of electric energy at the point of delivery for use by the customer.
- i. Energy: Electric energy, measured in kilowatt-hours (kwh).
- j. Firm Quote: cost to provide electrical service as determined by the District.
- k. Load Profile Metering: With a specified meter and a telephone communication line, energy usage is collected and viewed in 15-minute or hourly intervals. The energy consumed during each 15-minute interval is accumulated and retained in the meter's memory. This data can then be formatted in either 15 minute or 1 hour intervals for viewing. Once a month or more often by special request, this interval data can be downloaded for use by the District or the customer. In addition, the six highest kilowatt-hour and kilovar-hour peaks for a billing period (normally monthly) can be provided, along with the calculated power factor.

- l. Mobile Home Park: A park that accommodates mobile homes. A mobile home is a residence with a minimum of 600 square feet of floor space. It does have the potential of being transportable and requires special moving equipment and permits. The electrical connection for each unit is 50 amperes or more capacity.
- m. Month: An interval of approximately 30 days between successive designated meter reading dates.
- n. Multiple Dwelling Building: Any building or any portion of the building which contains three or more dwelling units used, rented, leased, let, or hired out to be occupied, or which are occupied and having provisions for living, sleeping, eating, cooking, and sanitation.
- o. Permanent: Permanent service is electric service to a facility constructed to and/or located by applicable code and ordinance requirements with associated permits on the customer's property (taxpayer of county record), and requiring continuous electric service sufficient to amortize. District investment in facilities. In the event a facility does not clearly fall Within the above category, the District's decision shall be conclusive.
- p. Point of Delivery: The point where the District owned and maintained conductors connect to a customer's owned and maintained conductors. The point of delivery location for specific types of services shall be as detailed in the District's individual service policies.
- q. Power Factor: The ratio of working power or energy (kilowatts or kW) to apparent or total power (kilovolt-amperes or kVA) delivered by the District.
- r. Premises: All of the real property at a single geographic location utilized by a customer.
- s. Primary: Service or facilities constructed to operate at greater than 600 volts.
- t. Residence: A family dwelling unit.
- u. Secondary: Service or facilities constructed to operate at less than 600 volts.
- v. Service, Services, Service Lines: Facilities of the District, excluding transformers and meters, between the District's transmission or distribution system and the point of delivery to the customer.

- w. System Capacity: The District's complete electric system capacity required to serve the customer's load as determined by the District.

- x. Temporary: Temporary service is electric service, which will be required for a period not to exceed two years. Examples include, but are not limited to, gravel pits, carnivals, circuses, Christmas tree lots, Fourth of July fireworks stands, service for construction power, etc. In the event a facility does not clearly fall within the above category, the District's decision shall be conclusive.

CUSTOMER ACCOUNTS

SECTION 7. APPLICATION FOR SERVICE

Customers desiring electric service must contact the District to request service and may be required to sign the District's electric service contract or other evidence of agreement before electric service is supplied by the District.

Each applicant for electric service shall provide to the District the electrical load characteristics, voltage required, and the purpose for which electric service is to be used.

The District may require that the applicant or customer present identification satisfactory to the District before receiving electric service. The District may also require information establishing acceptable credit status.

In the absence of an application for electric service, the delivery of electric service by the District and the acceptance thereof by the customer shall be considered to constitute a contract between the customer and the District for electric service under the applicable rate schedule and policies of the District.

Electric service may be supplied to customers not coming within the scope of the regular rate schedules of the District provided that such service shall be covered by special contract. No such contract or any modification thereof shall be binding upon the District until executed by its duly authorized representative; if executed, it shall be binding upon heirs, administrators, executors, and assigns of the parties thereto. Transfer or assignment of term contracts must first be approved by the District and shall be limited to owner(s), purchaser(s), or long term lessee(s) of the premises served. All conditions of the original contract shall be applicable to successors or assignees.

SECTION 8. EFFECTIVE DATE OF SERVICE

Subject to Section 7, all contracts shall be effective the date of signing by the applicant or customer and acceptance by the District; however, if the District is unable to obtain the necessary operating rights, the contract may be cancelled.

Except as otherwise provided in special contracts, the District's rates or minimum charges shall commence the date that electric service is first made available to the applicant or customer.

Installation of District facilities will be scheduled as near as possible to the date electric service is required by the applicant or customer. It shall be the District's option to schedule major projects in advance of the date electric service is required by the applicant or customer and delay billing of the applicable charges so as to coincide with the applicant's or customer's electric service requirements.

In the event the applicant or customer desires to cancel or delay his/her service connection, he/she may do so at no cost provided notice is given to the District 30 days prior to construction or installation of facilities by the District and no expense has been incurred by the District.

In the event an applicant or customer cancels his/her contract prior to installation of facilities by the District, and the District has ordered or purchased special equipment to serve the applicant or customer, the applicant or customer shall be obligated to pay the District for any loss incurred.

If for any reason the installation of facilities of the District is delayed by more than 12 months after the applicant or customer has been notified of the cost, contract shall become null and void.

SECTION 9. RENTAL PROPERTY

Continuity of electric service to rental residential property may be provided under special agreement between the District and the landlord.

SECTION 10. SERVICE CHARGES

A. Application Fee

- (1) Applications for new service, or service disconnected over 5 years.
- (2) Applications are valid for one year from the date of acceptance by the District.

B. Account Service Charge

- (1) An account service charge shall be paid by each applicant for permanent electric service, including changing an existing account into a new customer's name.
- (2) The account service charge shall not be applicable to applicants or customers for electric service in the following conditions:
 - a. A new or separate account established for the convenience of the District.
 - b. Additional electric service or meter on the same premises is to be billed on an existing account number.
 - c. Name change involving conditions where another person or entity assumes the responsibility of an account, or providing such change does not require a special reading, connection, or reconnection of the meter.
 - d. When an owner assumes temporary responsibility through a continuity of service agreement for electric service to rental property that may be used while the premises are vacant.
 - e. When the account is initiated and a connection fee is applicable.

(3) The account service charge is nonrefundable.

C. Seasonal Service Fee

Seasonal service shall consist of reestablishment of Electric Service to the same customer at the same location within ten (10) months.

There shall be a charge for the District to maintain electric service facilities to an account while a customer has that account discontinued. This charge shall be on a per month basis with a maximum limit as specified in the District Fee Schedule.

If a new customer (not last customer signed for this particular account) requests electric service connected to an existing account there shall be no charge for maintaining service prior to that new customer's connection request.

The District has no obligation to maintain electrical facilities serving an account after a customer requests discontinuance of Electric Service (Section 15 of District Service Policies). If the District's electric service facilities have been removed the Seasonal Service Fee shall not apply.

D. New Service Connection Fee

Prior to installation of new facilities, each applicant for electric service which requires the installation of new District facilities shall pay a connection fee based on the type of service, number of meters, etc., as provided in the District's Fee Schedule.

When the applicant for electric service requires more than one service installation at the same location, i.e., temporary construction power and permanent connection, or installations to separate points of delivery, each installation shall be considered a new service and the applicable connection fee to each shall apply.

The connection fee is based on the installation of facilities during regular working hours of the District's personnel.

E. Return Payment Charge

If any payment to the District is returned unpaid to the District, an accounting service charge in the amount specified in the District's Fee Schedule shall be added to the account.

F. Reconnection Charge

When electric service to a customer has been disconnected for noncompliance with the District's service policies, electric service will not be restored until the situation requiring such action has been corrected to the satisfaction of the District and reconnection charges paid.

G. After Hours Service Connection

When a customer desires residential service connected outside of normal business hours at an existing service address, customer will be required to pay

the charge specified in the District's Fee Schedule. The charge shall be paid to the District Serviceman prior to connection and shall be in the form of a check or Postal Money Order made out to Grays Harbor PUD.

If connection is for a new customer, the customer must agree, in writing, to identify themselves at a District office or Pay Station within two working days and make formal application for service. Customer must further agree that if acceptable formal application is not satisfactorily completed within the two working days that the District may disconnect service (subject to Section 7 and Section 15 of District Service Policy).

After hours connection is available to residential services only.

H. Field Collection Fee

In the event the customer has not paid his/her bill or made satisfactory payment arrangements with the District after mailing of disconnection notice, said customer will be subject to a field collection fee.

A field collection fee will be assessed when District personnel hand deliver a notice of unpaid balance at customer's premises. There shall be a collection fee for each such trip required to collect the unpaid balance. This field collection fee shall be in the amount specified in the District Fee Schedule.

SECTION 11. SECURITY DEPOSITS

A. New Residential Customers

As a general rule, a new residential customer will be required to pay a security deposit. The District may waive the deposit requirement of a new residential customer if the applicant can furnish the District with a satisfactory letter of credit from a previous utility (should have had at least one year's continuous service with the prior utility), or has established satisfactory credit with the district for at least one year. In determining whether a security deposit will be required, the District will consider any pertinent information presented by the applicant or customer.

B. New Commercial and Industrial Customers

The District will evaluate the financial position of new commercial and industrial customers at the time of application for electric service. In evaluating a new customer the District will consider such things as utility credit history here or in other locations, financial condition of the customer, or other appropriate information indicating financial security.

After reviewing this information, the District will determine the necessity for a security deposit. Stockholders of recently formed, closely held, corporations may be required to guarantee electric service payments.

C. Existing Customers

The District may require an existing customer to provide a security deposit as a condition for further electric service if the customer payment record is unsatisfactory or the District learns that the customer has misrepresented his or her identity to avoid payment of an outstanding bill.

D. Nature and Amount of Security Deposit

The security deposit may be in cash or in other collateral acceptable to the District. The amount of the security deposit required shall not exceed the estimated maximum billing for any two month period within any 12 month period.

The District will provide a receipt to the customer for the amount deposited.

E. Disconnection for Nonpayment of Security Deposit

If the District determines that a security deposit is required and such deposit is not made at the time of application for electric service, or additional electric service is requested and additional security deposit is required, or if arrangements between the District and customer for payment of the deposit have not been consummated, the District shall send to the customer by first class mail written notice of the requirement for a security deposit. Said notice shall advise the customer that he/she has a right to an informal conference with the District's credit department to review the security deposit requirement and to discuss the arrangements for making payment. If the customer fails to pay the security deposit, or to make satisfactory payment arrangements within ten days of the District mailing of said written notice, the District may disconnect the electric service. The customer shall have the right to a formal appeal with the utility hearing officer established in Section 13C hereinafter, and the procedures set forth in said section shall be applicable to an appeal regarding a security deposit.

F. Refund of Security Deposit

Deposits held by the District shall be non-interest bearing, and upon termination of service and payment of accounts in full the customer's deposits will be refunded. Deposits shall be held by the District for a minimum period of one year and may be refunded at any time thereafter at the option of the District if satisfactory payment history has been established.

G. Transfer of Security Deposits

If a customer with a security deposit takes electric service at another location, the District may transfer the deposit to the new electric service address, and may adjust the amount of the deposit as provided in Section 11D.

H. Application of Security Deposit

The District at its discretion may apply the security deposit towards past due accounts and charges.

SECTION 12. PAYMENT OF BILLS

All District bills are due and payable when issued. Unless otherwise specified, the bill becomes "past due" 15 days after issuance.

The maximum payment per customer/entity that can be made by a debit or credit card is \$5,000.00 in a billing period. Customer who exceed this amount, upon notification by the District, may be required to pay by the following methods:

Cash, check, electronic check, bill payer, or automatic ACH

A. Notices to Customers

1. Final Notice

If full payment is not received by the District a final notice will be delivered or sent to the customer approximately 30 days after the statement. If payment or payment arrangements are not made within seven days of the date of notice the service will be subject to disconnect.

2. Collection Contact

If the District receives no response to the final notice, a personal contact by phone or by a visit to the premises may be attempted. If payment is not made at this time, service may be disconnected.

3. Landlord Delinquencies

Tenants who pay for electric service as part of their rent in master metered buildings will be notified prior to any proposed electric service disconnection because of failure of the landlord to pay their bill.

4. Notice of Policies and Customer Rights

To residential service customers the District shall send a brochure as an enclosure with each disconnection notice or shall have imprinted on the reverse side of such notice in detail the District's credit and disconnection policies and the residential service customer's rights including:

a. Informal Conference

The customer's right to an informal conference to adjust a disputed bill or to work out a deferred payment agreement.

b. Appeal

The customer's right to appeal the outcome of the informal conference to a hearing officer.

c. Procedures

The procedure for the informal conference and the appeal.

d. Specific Rights

The customer's rights, during regular business hours, to inspect the District's records regarding the customer's account; to question specific District employees; to present independent evidence; and to be represented by an attorney, relative, or friend.

B. Informal Conference

A customer who disputes the amount of their bill, or is unable to pay the full amount of their bill due to temporary financial difficulties, shall have the right to an informal conference with designated employees in the District's credit department on any business day prior to the date shown on the disconnection notice. Said designated credit department employees shall have the authority to make arrangements with the customer for a deferred payment schedule of the particular bill.

Disputed Bills

The designated credit department employees shall have the authority to review and recommend adjustments concerning the amount of the bill, if deemed appropriate. Decisions concerning the adjustments of disputed bills shall be made by supervisory personnel designated by the Manager.

Temporary Financial Difficulties

The designated credit department employees shall make every effort to arrange a reasonable and feasible deferred payment program for a customer with a bona fide temporary financial difficulty making it impossible to pay the full amount of the current bill. Said deferred payment program shall be based upon a number of factors, including the amount of the delinquent account, the time the bill has been owed, and other relevant factors presented by the customer; however, the District shall not be required to enter into a deferred payment program arrangement with a customer who has not fully and satisfactorily complied with the terms of a previous arrangement. Also, in evaluating whether the financial difficulties of a particular customer are "temporary", the credit department employee may consider the credit history of the customer as well as extenuating circumstances. For example, a customer who has been financially unable to pay a bill on numerous previous occasions may be considered a repetitive credit problem and said customer's financial difficulties may not be considered to be temporary.

Dangers to Health

Special consideration will be given to customers, particularly the elderly and handicapped, when it has been proven disconnection of service will be dangerous to health.

Procedure

The procedure shall be informal. The customer may appear in person in the District's office, or may confer by telephone. Informal conferences shall take place during normal business hours (8 a.m. to 5 p.m.,

Monday through Friday, excluding holidays). The customer shall be entitled to present his/her position to the District's designated employee. The District shall advise the customer of the reasons for the District's determination.

C. Appeal and Hearing - Applicable to Service Customers Only

The customer shall have the right to appeal from the determination of the informal conference to a utility hearing officer.

Utility Hearing Officer

The utility hearing officer and any deputy or assistant hearing officers shall be management-level employees and shall be selected by the Commissioners for the purpose of hearing appeals. Such individuals should not be connected with the credit department and may have other responsibilities and duties for the District in addition to serving as hearing officers.

Notice of Appeal

Any appeal by a residential service customer must be made to the hearing officer within 72 hours of the determination of the informal conference. The appeal may be made in writing, in person, orally, or by telephone.

Hearing Procedures

The customer shall have the option of a personal hearing before the hearing officer in the District's main office or, alternatively, a telephone conference call with the hearing officer and the appropriate District personnel. The hearing must take place during regular business hours (8 a.m. to 5 p.m., Monday through Friday, holidays excluded) and within seven days of the determination of the informal conference. If the customer requests, a record will be made of the proceedings. The customer shall have right to counsel. The customer shall open the hearing with a statement of the nature of his/her appeal and shall present whatever evidence the customer considers relevant. The customer shall have the right to examine the records of the District relating to his/her account. After the customer has completed presenting his/her appeal, the appropriate District personnel shall present the District's position. The customer shall have right to rebuttal.

Written Decision

The hearing officer shall provide the customer with a written decision setting forth (a) the nature of the customer's appeal, (b) the decision of the hearing officer, and (c) the reasons for the decision of the hearing officer. The written decision shall either be hand-delivered to the customer immediately following the hearing, if possible; or it shall be sent to the customer by certified mail.

D. Disconnection

Electric service will not be disconnected while an appeal is pending provided that the customer has complied with the above procedural requirements. The

customer shall have three days following receipt of the written decision of the hearing officer to comply with the terms and conditions of the decision.

If the customer fails to take the action required by the hearing officer, including the payment of a past due bill, or if he/she refuses to accept receipt of the hearing officer's decision, the District may disconnect electric service without further notice to the customer.

Notice of Disconnection

Upon disconnection there shall be left with the customer, or at the premise, a notice which shall inform the customer of the disconnection and the required action for reconnection of service.

E. Place of Payment

Payments made at District's pay stations or by mail after the final notice has been mailed from the District shall not prevent disconnection of the delinquent account unless such payments are received at a District office prior to the date of scheduled disconnection as stated on the final notice or in the written decision of the hearing officer.

F. Collection of Unpaid Accounts

The District may employ any and all reasonable methods for collecting unpaid accounts, including disconnection of electric service, assignment to collection agencies, or direct suit against the delinquent customer.

G. Insolvent Accounts

If the District believes a customer is insolvent, is in financial difficulty, or considering bankruptcy, the District may take appropriate action to secure payment of previous and present charges for electric service. Such action may include obtaining an adequate security deposit, collecting payment personally on a daily or weekly basis, and such other actions as the District's manager feels necessary and reasonable under the circumstances.

H.

In the event a customer makes a payment of less than the total amount of the bill rendered, which bill includes any previous balance owing from present or prior premises, the District shall apply said payment first to the previous billing charges and the remainder, if any, to the current billing charges unless otherwise agreed to by the District.

I.

Advance payment for electric service by a customer to the District is acceptable and the District will provide a regular statement to the customer indicating the status of the account.

J.

Failure to receive a bill does not release a customer's obligation for payment of electric service or other appropriate charges.

K.

Prior to reconnection of service of an account which has been disconnected for nonpayment, all delinquent charges, deposit requirements, reconnection fee, or other appropriate charges must be paid.

SECTION 13. TRANSFER OF PREVIOUS UNPAID ACCOUNTS

The District may transfer to an existing or new electric service account any unpaid charges for electric service previously rendered at any location in the District's service area. Such transferred balance shall be considered part of the customer's current obligation to the District as though the previous unpaid balance had been incurred at the present service address. The District may permit arrangements for payment of such transferred balance under the guidelines and procedures of Section 13 of this resolution. The District may apply any payment received from the customer toward the customer's transferred balance if the customer (a) has not paid the transferred balance, (b) has not made arrangements in writing with the District for payment of the transferred balance, or (c) has not made the payments set forth in the written arrangement for payments. The District, upon learning of an unpaid balance, shall notify the customer in writing of said unpaid balance including the dates and location of the electric service, the District's policies concerning transferred balances, and the possibility of disconnection of electric service.

The above provisions are applicable to guarantors of others' electric service charges.

It shall be the District's option to refuse service connections to customers indebted to the District for previous electric service.

SECTION 14. DISCONTINUANCE OF ELECTRIC SERVICE

A. By Customer Request

When a customer requests discontinuance of electric service, notice of such discontinuance must be given at the office or to an agent of the District prior to the date of such discontinuance, and such notice shall terminate any obligation of the District to furnish electric service to that customer or maintain facilities after the effective date of such discontinuance. The District reserves the right to take the final meter reading within a three working day period from the date discontinuance of electric service has been ordered by the customer. The outgoing customer shall be held responsible for all electric service supplied at the premises, including other proper charges applicable by contract, agreement, or application of provisions of this resolution.

B. Discontinuance of Electric Service by the District

Electric service may be discontinued by the District for any of the following reasons:

- (1) Failure by the customer to make formal application for electric service.
- (2) For nonpayment of bills or any proper charges including deposit, connection fee, or account service charge as provided in this resolution or any special agreement.
- (3) For use of energy for purposes or properties or in quantities other than specified in the application and service contract.
- (4) Under the flat rate service, for increased use of energy without the approval of the District.
- (5) For tampering with the District's property.
- (6) When the customer's wiring or equipment does not meet District standards, or fails to comply with other applicable codes and regulations.
- (7) For unauthorized connection by occupant or others.
- (8) For refusal of reasonable access to premises by the agents or employees of the District for the purpose of reading meters, performance of necessary maintenance, testing, inspecting, and installation or removal of its facilities.
- (9) For use of equipment which adversely affects the District's service to other customers.
- (10) For partial or improper metering.

The right to discontinue electric service for any of the above reasons may be exercised whenever and as often as such default shall occur, and neither delay or omission on the part of the District to enforce these rules at any one or more times shall be a waiver of its right to enforce the same at any time, except as provided below, so long as default continues.

At least ten calendar days' written notice shall be given the customer before electric service is discontinued under this provision, except in the case of danger to life or property, unauthorized connection of service, failure to make formal application for electric service with the District, for tampering with District property, or other illegal method used by the customer to obtain electrical service.

Such notice shall be considered received upon personal delivery to the customer or three calendar days following the mailing of the notice by first class mail to the customer's last known address.

Each customer receiving such notice shall have a right to a hearing, with or without counsel, with the Manager of the District or his appointed representative. Such request will be honored by the District if received by the District at least two working days prior to the effective date of electric service termination.

If electric service is not discontinued within ten working days of the disconnection date stated in the notice and in the absence of other mutually acceptable arrangements, that disconnection notice shall become void and a new notice shall be sent to the customer prior to discontinuing electric service.

Discontinuance of electric service does not necessarily constitute termination of the agreement under which electric service was being supplied. The District's right to discontinue electric service and to cancel or terminate the agreement are in addition to its other rights and remedies at law or in equity.

The District shall restore electric service when the causes for discontinuance have been removed and payment for all proper charges due from the customer, including the reconnection fee, set forth in this resolution has been made.

Termination of electric service by the District for any of the above reasons shall not obligate the District for any loss or damage incurred by the Customer as a result of such termination.

SECTION 15. METER READING

Electric service meters will normally be read monthly, except that irrigation service meters may be read on an annual basis.

Meter reading dates for each location shall be scheduled as near as possible on the same dates during each monthly billing period. If for any reason an accurate meter reading cannot be obtained for any particular period, the meter readings may be based on estimated energy use and demand or based upon a previous like period of demand-energy requirement. If an estimated meter reading is later determined to be high or low, the energy consumption, demand, and electric service charge will be adjusted accordingly.

Each special meter reading, with or without a special billing, made at the request of the customer, shall be subject to a charge as designated in the District's Fee Schedule.

The customer upon request may have the meter reread at District expense provided the customer does not make a request for rereading more frequently than once in any 24-month period. If, at the customer's request, the meter is reread more frequently than once in any 24-month period and rereading shows the previous reading to be correct, the customer shall then be obligated to pay the special meter reading fee. If the District finds the previous reading to be

incorrect, the District shall assume the cost of the rereading and will adjust the customer's bill.

SECTION 16. BILLING

Monthly accounts shall be considered as accounts billed for a period of 16 days and not to exceed 35 days.

A billing period of 15 days or less shall be considered as a one-half month period, and the charges shall be calculated accordingly. A billing period of 36 days to 45 days shall be considered as a one and one-half month period, and the charges shall be calculated accordingly.

Annual charges specified in schedules of this resolution shall be prorated monthly or bimonthly and billed accordingly unless otherwise provided by contract or rate schedule.

Accounts connected and/or disconnected for the same customer at the same location within a billing period shall be billed at no less than the monthly billing rate.

Bimonthly billings shall be calculated by dividing the energy consumption by two, applying the monthly rate, and multiplying the monthly charges by two.

Minimum and demand charges on bimonthly accounts shall be twice the charge of the monthly rate.

Discrepancies in energy consumption and billing: All electrical accounts are subject to audit, adjustment, and reconciliation for a period of one year after the District becomes aware of the discrepancy to correct District errors. If the District fails to act during that one-year period, no billing adjustments will be made.

Customers who have been undercharged for electrical consumption due to District errors shall be billed for the electrical consumption used during the duration of the error, up to a maximum of 18 months of service. Bills issued to correct District undercharged errors shall not include any late fees. A customer may pay amounts undercharged as a result of District error, without interest, in installments of approximately equal amounts during a period that is no longer than the period for which the customer is being charged for undercharged electrical consumption or such other repayment plan as the District deems reasonable. If a customer does not agree to pay for undercharged electrical consumption or, if having agreed fails to make payment, normal District collection practices will be followed.

Customers who have been overcharged for electrical consumption due to District errors shall be credited/rebated the amount of the overage for the electrical

consumption during the duration of the error, up to a maximum of 60 months of service.

Electrical accounts may be estimated when:

the meter is not accessible to the meter reader;
the meter malfunctions; or
other circumstances beyond District control interfere with meter reading.

SECTION 17. NEW SERVICE, SERVICE MODIFICATION

The District shall extend and provide electric service to consumers in all the District service area in accordance with policies adopted by the District.

The District shall have the right within contract restrictions to connect additional customers to the District's electric facilities.

Electric service may be supplied to customers not coming within the scope of the District's rate schedules, line extension policies, and service policies provided such service shall be covered by a special contract and shall be approved by the Commissioners of the District.

See Sections 80 through 84 for service policies for specific additional District facilities.

SECTION 18. RECONNECTION OF ELECTRIC SERVICES DISCONNECTED FOR MORE THAN 12 MONTHS.

Customers requesting reconnection of electrical service for existing service entrances that have been disconnected for more than 12 months shall obtain an electric safe wiring permit and approved inspection prior to reconnection of District service and submit an application for service per Section 7 of the District Service Policy.

CUSTOMER RESPONSIBILITIES

SECTION 29. ACCESS TO PREMISES

Upon application for electric service, the customer grants the District an easement to and over his/her premises for the period the District provides electric service to said customer. The District, its agents, and employees shall have the right of ingress to or egress from the premises of the customer at all reasonable hours as may be necessary for meter reading, performance of necessary maintenance, testing, installation, or removal of its property.

If any such equipment is located within a locked enclosure, the District will be furnished a key for entrance.

In the event the customer is not the owner of the premises occupied, he/she shall obtain all such permissions from the owner thereof.

SECTION 30. INCREASED USE

In order to prevent damage to the District's equipment and impairment of its service, the customer shall give the District notice before making any additions to his/her electric load in excess of ten percent of his/her load as recorded on the District's records. If damage to the District's equipment results from failure of the customer to give adequate notice of increase in load, the customer shall be responsible for any loss incurred by the District.

SECTION 31. CUSTOMER'S EQUIPMENT OPERATION

The customer, as a condition of electric service, shall provide devices adequate to protect his/her equipment from high and low voltage and from overcurrent, and to protect three phase motors and unidirectional equipment from "single phasing" and reversal of phase rotation in accordance with local, state, and/or applicable rules of the National Electrical Code.

In case equipment is installed by the customer which will cause frequent or violent fluctuations in the use of electric current which interferes with normal electric service, the District may require the customer to provide at their own expense equipment that will limit such fluctuation. The District reserves the right to refuse to supply electric service to loads of a character which may seriously impair electric service to any customer and shall have the right to discontinue electric service to any customer who shall continue to use appliances or apparatus detrimental to the electric service after being notified thereof by the District.

Nothing in this resolution shall be construed as placing upon the District any responsibility for the condition or maintenance of the customer's wiring, energy consuming devices, or other equipment; and the District shall not be held liable for any loss or injury resulting from defects in the customer's installation, and shall not be held liable for damage to persons or property arising from the use of the electric service on the premises of the customer.

SECTION 32. CUSTOMER POWER OUTAGES

If the customer's electric service fails, they shall endeavor to determine if they has blown fuses, tripped breakers, or their equipment is at fault before notifying the District. Upon receipt of the customer's notification, the District shall endeavor to assist the customer determine the cause of the outage. If, at the customer's request, a serviceman is dispatched after regular working hours, and the trouble is found to be in the customer's equipment, the customer shall be responsible for payment to the District for the cost incurred by the District in accordance with District's Fee Schedule.

SECTION 33. TEMPORARY REMOVAL OF DISTRICT FACILITIES

Whenever it becomes necessary to temporarily remove, relocate, disconnect, or in any way alter the District's facilities to provide clearances required by building structure relocation, construction, or for any other reason requested by mover, contractor, or others, notice must be given to the District stating when and where the same is required. Sufficient monies to cover the cost as estimated by the District shall be deposited with the District.

Disconnections, relocations, and restorations shall be accomplished by or under the direction of the District, and the cost of labor, material, and use of equipment shall be charged to the person, contractor, or agent desiring the work to be done.

SECTION 34. UNDERGROUND FACILITIES

Any charges in excess of the monies deposited with the District will be billed to the person, contractor, or agent requesting this service. Any surplus of such deposit shall be returned to the depositor.

Excluded from this charge shall be the temporary removal or disconnection, reinstallation, or reconnection of the District's service conductors during normal working hours which for safety reasons allows the customer to accomplish normal maintenance such as painting, installation of siding or shingles, or for other purposes in order to remove the hazard of electrical shock or other injury.

When a customer rewires their residence, the District may allow the old service entrance and meter to remain in service after a new service has been installed for a period not to exceed seven calendar days for the convenience of the customer to enable the customer to transfer their circuits to the new service entrance. In this event, however, only one service drop to the building will be permitted.

A. General

The District will determine the means of service and will give first consideration to underground service where practicable. If underground service is requested by the applicant, the trenching, cable protection, and backfilling, or a contribution equal to the estimated cost thereof, shall be provided by the applicant.

B. Area Conversion of Overhead Facilities

Conversions of existing overhead facilities to underground involve a wide range of factors, and requests will be considered individually by the District. Conversion areas must be large enough to be economically feasible.

In general, the District will require a contribution to offset the retirement value of the overhead facilities and construction costs.

Apportionment of costs among the owners within the conversion area shall be the responsibility of the owners of said property. This may be accomplished by means of a Local Improvement District or similar entity. Individual customers shall make the necessary changes in service entrance equipment to accept the underground service at their expense.

C. Individual Service Conversion of Overhead Facilities

The customer shall provide the necessary trench, physical cable protection, and backfill, and make the necessary changes in the service entrance equipment to accept the underground service. The cost of District-provided material and labor shall be advanced to the District by the customer.

D. Maintenance of Underground Electric Service Conductors Owned by the District.

- (1) Where the service is directly buried conductors, the District at its expense will locate the fault and repair the conductors.
- (2) Where existing underground service is installed in conduit, the District will, if possible, pull out the old conductors, and furnish and install new conductors in the same conduit. If the conduit is damaged or must be replaced, the customer shall make the necessary replacement or repairs, after which the District will furnish and install the new conductors.
- (3) The District will not make any charges for normal maintenance or repair of underground service. Where the conductors have faulted as a result of a dig-in damage caused by the customer or contractor, the charges for repair shall be paid by the party at fault.
- 4) In the event the customer constructs permanent structures over, across, or under the District's facilities after their original installation so that the District's ability to maintain and repair such facilities is impaired, the customer shall be responsible for the added cost of maintenance and repair of that segment of the facilities so obstructed.

SECTION 35. DISTRICT PROPERTY

Unless otherwise agreed or otherwise stated in the applicable rate schedule, all meters except those allowed under Section 85-Submetering, facilities, and equipment furnished and installed by the District upon the customer's premises shall be and remain, the personal property of the District, regardless of whether the customer may have contributed to the payment therefore, and may be removed by the District upon discontinuance of electric service. The customer shall exercise proper care to protect the District's property on his/her premises; and, in the event of loss or damage to the District's property arising from neglect, carelessness, or misuse by the customer, the cost of necessary repairs or replacement shall be paid by the customer.

SECTION 36. VEGETATION MANAGEMENT & TREE TRIMMING

Grays Harbor PUD will remove trees that are directly under, or so close to our energized primary lines that they may pose an electrical hazard, or are unlawful for an otherwise qualified contractor to remove. Branches and chips will be hauled away, and large pieces of wood may be left for the owner's use. Trees close to power lines that are severely leaning, dead, decayed, or pose a hazard to power lines may be removed by Grays Harbor PUD. We reserve the right to refuse removal of any tree that may be safely removed by a qualified tree worker when no electrical hazard exists or there is not possibility of damage to the electrical system.

Trimming for services to residences and private lights is the responsibility of the customer. Grays Harbor PUD will trim branches and limbs that in the PUD's opinion pose a potential hazard of contacting an energized power line, to clear them from service wires that run from pole to pole, including the first ten feet of service wire from the power pole to the residence. In order to reduce the risk of electrical hazards, Grays Harbor PUD will drop your service wire and reconnect it after the property owner or contractor has completed their tree work. There is no charge for this service if the work is done during normal business hours, and 48 hours advance notice is required to schedule crews. There may be a charge for reconnecting a service after 4:30pm per the District Service Charges – Fee Schedule if the contractor does not complete the work and call to schedule a reconnect.

If a customer or their contractor damages District equipment while removing trees or vegetation, the customer will be financially responsible for the cost of the District to repair those damages. Should the felled tree result in damage to the District's primary line and/or associated equipment, the repair cost could amount to several thousand dollars. In the long run, it is prudent to call the PUD for assistance if the problem tree is in close proximity to District power lines.

Except for services to residences as described above, Grays Harbor PUD will trim all trees and vegetation around energized power lines, fiber optic cables, utility poles and pad mount transformers. It is important to keep alleys and right of ways clear of plants and debris, so crews may perform maintenance or

emergency functions safely. Trees that are trimmed next to distribution lines are done so in a manner that will provide proper clearances, promote growth away from power lines, and leave the customer with a well-trimmed tree. Grays Harbor PUD contract crews follow ISA and ANSI standards for pruning where possible. Unfortunately, some species are not suitable around power lines and continued trimming on these types of trees may not always look appealing.

Grays Harbor PUD strives to maintain sufficient line clearances, but due to weather conditions, tree vigor, species type, and a number of other variables, some trees may reach our primary distribution before their next scheduled trim cycle. If you have a tree or know of one that has grown into the power lines, or feel the tree is dead, decaying, or presents a hazard to the electrical system, call Grays Harbor PUD at 360-532-4220. A tree work request form will be filled out. An inspector will be sent to examine the tree and its position relative to our power line and determine the best course of action. Should a tree need to be removed, an owner removal card will be left for you to sign. Grays Harbor PUD prioritizes each request with emergency and hazardous situations taking precedence. Your tree requests are important to us. Please be patient, and your concerns will be addressed.

If you need more information, please call Grays Harbor PUD at 360-532-4220.

ELECTRIC SERVICE

SECTION 38. SERVICE ENTRANCES AND METER LOCATIONS

The applicant or customer shall provide a suitable service entrance to the premises to be served at a point of delivery approved by the District. Such service entrance facilities shall meet the requirements of the authority enforcing the local electrical code or ordinance. The applicant or customer shall provide a structurally sound point of attachment for the District's overhead service conductors at a location that will provide service conductor clearances required by applicable electrical code or ordinance.

Metering for residence will be on the outside of the building, readily accessible for maintenance and meter reading, and will not be in an enclosed area.

Metering equipment for commercial and industrial service will be installed on the outside of the building except where prior approval of other location has been granted by the District.

Meters shall not be located over open pits, near moving machinery, hatchways, or in areas where the meter would be installed at a level that would be subject to flooding or waterflow, in the path of water from eaves or rain spouts, in locations subject to steam or corrosive vapors, or in areas that may be surrounded by unstable soil conditions, silage, or decomposed material. It shall be the responsibility of the customer to maintain a clear working space three feet wide a minimum of 36 inches in front of the meter.

Meters shall be installed at a height of four to six feet above ground or platform. Where unusual conditions exist, the District shall be consulted prior to installation.

Where a meter is recessed in a wall of a building, a space of not less than six inches on each side of the meter base shall be provided to permit testing and servicing of the meter.

Should the meter location become hazardous or inaccessible for meter reading, maintenance repair, and testing, the customer will be advised in writing by the District that the location of the meter no longer complies with the District's requirements and electric service is subject to disconnection unless the conditions are corrected.

SECTION 39. METERING

- A. The District, at its expense (except for those allowed under Section 85-Submetering), shall furnish, install, and maintain all meters and other equipment necessary for measuring electric energy used by the customer and shall inspect such installations to maintain a high standard of accuracy, except when such equipment is owned by and installed solely for the convenience of the customer.

The customer shall provide access to existing meters located within buildings.

The District, at its option, may meter energy to primary voltage delivery customers at secondary voltages and apply an adjustment factor to compensate for losses.

An accurate record of all meter readings shall be kept by the District, and such record shall be the basis for all bills rendered for electric service. Should any meter fail to register correctly the amount of electric energy used by the customer, the amount of such use will be estimated by the District from the best available information.

The District shall test its meters from time to time in accordance with a plan of meter testing which the District considers appropriate to the type of service provided to the customer, except those allowed under Section 85-Submetering.

The customer upon request may have the meter tested at District expense provided the customer does not make a request for a test more frequently than once in any 24 month period. If, at the customer's request, the meter is tested more frequently than once in any 24 month period and the results show the meter to be correct within the allowable limits of two percent either fast or slow, the customer shall then be obligated to pay the cost of the meter test. If the District finds the meter to be fast beyond the allowable limit, the District shall assume the cost of the test and adjust the customer's bill, limited to the previous four month period, except those allowed under Section 85-Submetering.

Effective August 1, 1981, master metering of electric service is prohibited or restricted to the extent necessary to carry out the purposes of the Public Utility Regulatory Policies Act of 1978. Separate metering shall be determined appropriate for any building provided:

- (1) there is more than one unit in such building,
- (2) the occupant of each unit in the building has control over the portion of the electric energy used in such unit, and
- (3) with respect to such portion of electric energy used in such unit, the long-run benefits to the electric consumers in such building exceed the cost of purchasing and installing separate meters in such building.

- B. When a customer desires to use electric service for purposes classified under different rates, separate meters must be installed to measure the energy at each rate, except that for existing services a single phase meter and a three phase meter not exceeding 240 volts may be totalized, provided that combination service through a single meter was not or is not available to the customer at time of wiring, electric service is supplied within the same building, and the energy

consumed through each meter consistently equals or exceeds the minimum rate charge for the meter.

Meter totalization shall not include more than two meters, except that, when heating and/or cooking loads were metered separately as required and in accordance with previous rate schedules of the District or predecessor company, totalization of energy delivered at a single point of delivery through these meters is permissible, and the minimum charge for a single meter installation shall apply.

- C. Demand meters may be installed on any account when the nature of the customer's equipment and operation indicates that a demand meter is required for correct application of the rate schedule.

All demands or connected loads used for billing purposes shall be determined to the nearest whole kilowatt or horsepower.

In installations where demands are subject to major fluctuations (such loads as saws, chippers, welding equipment, hoists, elevators, etc., which cannot be measured by normal demand meter installations) demand measurement may be determined by test.

- D. When the customer's demand is 50 kilowatts and over as determined by test of demand meter measurement and the power factor measures below 97 percent, the penalty for low power factor will be as outlined in the applicable rate schedule for the type of service.

Minimum billing and demand charges will be applied after correction for low power factor.

- E. District Engineering may require Load Profile Metering for customers that have installations requiring multiple meter locations, where customer metering information is provided to monitor energy functions, or for other reasons as determined by the District. If Load Profile Metering is used, a customer provided phone line shall be required that can be accessed for after midnight readings. Information provided with Load Profile Metering could be provided to the customer on a monthly basis. Any additional reading requests for more frequent reports, will be charged as per the Districts' Fee Schedule.

SECTION 40. VOLTAGE, FREQUENCY, AND PHASE

A. Voltage Availability

In general, electric service furnished will be alternating current, 60 hertz, and single or three phase.

Insofar as practicable the District shall maintain standard voltage on its distribution system, standard service voltage and voltage limits being as follows:

Standard Voltage			ANSI Range A		ANSI Range B	
At Point of Delivery			Residential and Commercial Loads		Motors and Non Lighting Loads	
Single Phase	# of Wires	Three Phase	Min	Max	Min	Max
120	2		114	126	110	127
120/240	3		114/228	126/252	110/220	127/254
	4	120/208Y	114/197	126/218	220/191	127/220
	4	120/240D	114/228	126/252	110/220	127/254
	4	277/480Y	263/456	291/504	254/440	293/508

(Based on table from American National Standards Institute Standard ANSI C84.1--2006)

Nominal secondary delivery voltages available are as follows:

1. Overhead and underground secondary services from an overhead primary system.

120/240 volt Single phase, three wire
120/208 volt Three phase, four wire, wye
120/240 volt Three phase, four wire, delta
277/480 volt Three Phase, four wire, wye

2. Underground secondary service from an underground primary system.

120/240 volt Single phase, three wire
120/240 volt Three phase, four wire, delta
120/208 volt Three phase, four wire, wye
277/480 volt Three phase, four wire, wye

B. Voltage Checks

During regular working hours the District will test for abnormal voltage or excessive voltage fluctuations at its own expense when requested by a customer. If the customer requests additional voltage checks within a 12 month period and the voltage is found to be within normal range, the cost of those additional voltage checks may be billed to the customer.

C. Voltage Fluctuations

The District maintains voltage regulation equipment on its distribution system to maintain standard voltages. These voltage regulators have large mechanical moving parts and have a response time of approximately 60 seconds.

There are many circumstances that cause voltage fluctuations of less duration than 60 seconds and greater magnitude than standard voltage limits; such as lightning strikes, tripped substation breakers, shorted power lines, sudden load changes, or circuit switching operations. These circumstances can occur on P.U.D. or B.P.A. lines.

The District does not regulate voltage fluctuations of less than 60 second duration.

SECTION 41. DISTRICT POLES AND EQUIPMENT

Unless otherwise provided by special agreement, the District's facilities shall be free of attachments not owned by the District. Exceptions to this provision may include metering points for street lighting systems, fire alarm boxes, underground service entrance conduits, and other attachments which do not constitute a hazard to District personnel and for which the District has granted permission of use.

SECTION 42. CUSTOMER POLES AND EQUIPMENT

The District may furnish and install customer owned meter poles or yard light poles together with necessary guys and anchors. Charges for such installations will be the average cost of similar installations based upon current labor and material costs. Replacement of existing customer owned poles, anchors, and guys will be done on the same basis. The District reserves the right to refuse to contract for furnishing, installing, or replacing meter or yard light poles and associated equipment.

Payment to the District for poles, anchors, and guys shall be made in advance, and installation or replacement will be scheduled at the District's convenience. If, in the opinion of the District, abnormal circumstances may increase the costs above average, the estimated costs shall be advanced by the applicant or customer. Any charges in excess of the monies advanced will be billed to the applicant or customer; any surplus shall be returned to the applicant or customer.

SECTION 42. CUSTOMER POLES AND EQUIPMENT

Where an existing customer owned pole has been replaced, it shall be the responsibility of the customer to transfer his/her equipment to the new pole. District owned facilities will terminate at the point of connection of the District's facilities to those of the customer.

Existing poles which were installed, owned, and maintained by the District for the sole purpose of lighting fixture support shall be the obligation of the District only for the period of the initial contract. In the event such poles require replacement after the contract term, the customer will be notified by the District of the necessity for replacement. Replacement shall be at the customer's expense, and the new pole will be owned and maintained by the customer. The District shall transfer its lighting fixture to the new pole at no expense to the customer. In the event the customer refuses to obligate himself/herself for the cost of replacement and ownership, the District shall remove the pole and lighting fixture.

SECTION 43. RELOCATION OF DISTRICT POLES AND EQUIPMENT

In the event a customer requests that their overhead electric service point of delivery be relocated to a new location on an existing structure the District will remove and reinstall its service drop to the new location without cost to the customer if the new service does not exceed 150 feet and no additional facilities are required other than service conductors and meters.

In the event a customer requests electric service to a different point of delivery on their premises which results in the abandonment of usable District facilities, the customer shall be obligated to pay the cost of the new facilities and labor required to serve the new point of delivery.

In the event a customer desires a pole moved, including attachments, that is located on private property, the customer shall bear the expense. Included in that expense is the acquisition of District operating rights at the new locations.

In the event a customer desires a pole moved, including attachments, that is located on public right-of-way the District will move at District expense only if that pole is blocking access to customer's property. Otherwise the move will be at customer's expense.

SECTION 44. SERVICE INTERRUPTIONS

Electric service may be subject to interruption, suspension, curtailment, and fluctuation. The District assumes no liability for any interruption, suspension, curtailment, or fluctuation in service, or for any loss or damage caused thereby, if such interruption, suspension, curtailment, or fluctuation results from any of the following:

- a. Causes beyond the District's reasonable control including, but not limited to, fire; flood; drought; winds; acts of the elements; court orders; insurrections or riots; generation failures; lack of sufficient power supply; regional deficiencies; load shedding; inability to perform by reason of failure of presupposed conditions; breakdowns of or damage to facilities of the District or of third parties; acts of God or public enemy; strikes or other labor disputes; civil, military, or governmental authority; electrical disturbances originating on or transmitted through electrical systems with which the District's system is interconnected; and acts or omissions of third parties.
- b. Repair, maintenance, improvement, renewal, or replacement work on the District's electrical system, which work in the sole judgment of the District is necessary or prudent. To the extent practicable, work shall be scheduled at such times as will minimize inconvenience to the customer and the customer will be given notice of such work, either verbally or written.
- c. Actions by the District, which in its sole judgment are necessary or prudent to protect the performance, integrity, reliability, or stability

of the District's electrical system or any electrical system with which it is interconnected, which actions may occur automatically or manually. Determination of which circuits or customers shall be disconnected during an emergency situation shall be the sole judgment of the District.

SECTION 45. STANDBY SERVICE

Emergency, breakdown, or other standby service will be supplied by the District only under special contract, specifying the rates, terms, and conditions governing such service.

SECTION 46. REFUSAL OF SERVICE

Even though the customer has complied with other provisions of the resolution, the District may refuse to connect service or may refuse to provide additional electric service to the customer when such electric service will adversely affect electric service to other customers, or where the applicant or customer has not complied with state, county, or municipal wiring codes. The installation of proper protective devices on the customer's premises at the applicant's or customer's expense may be required whenever the District considers such installation necessary to protect its property or that of its other customers.

The District shall not be required to connect its facilities with those of an applicant or provide electric service to an applicant unless and until it has all necessary operating rights, including right of way, easements, franchises, and permits.

The District shall not be required to provide electric service when in the judgment of the District the installation would be economically unfeasible.

SPECIAL CONDITIONS

SECTION 50. INVOLUNTARY LOAD CURTAILMENT

Actions may be taken by the District to conserve electrical energy at time of anticipated deficiency of resources.

Such actions by the District are expected to be taken only when a regional deficiency exists. Actions by the District will be integrated with actions of other utility systems in the region to meet regional deficiencies. Where governmental action has designated authority to proclaim power emergencies, such actions would be implemented by the District in accordance with proclamation of such authority.

The District shall make determinations of load curtailment requirements in the absence of such authority, and the District may, in the absence of proclamation by such authority, if the District deems it essential to maintaining the integrity of its system or its ability to provide a power supply. Actions by the District are intended to effect appropriate approximate equality of curtailment among all customers after consideration of delivery of power to essential services.

SECTION 51: TAX ADDITIONS

The amount of any and all revenue, kilowatt-hour, or other form of tax imposed by any Indian Nation, municipality, county, federal, state, or other legal taxing district or agencies upon the District or upon its property, revenue, or income may be apportioned by the Commissioners of the District in the territory in which such tax or taxes may be effective and upon the various classes of service furnished therein and shall constitute an additional charge to any amount which may be billed to any customer under any rate schedule or special contract.

SECTION 52. CONFLICT

In case of conflict between any provision of any rate schedule and this resolution, the rate schedule shall apply, special contracts excepted.

SECTION 53. VALIDITY

If any section, subsection, subdivision, sentence, clause, or phrase of this resolution is for any reason held to be unconstitutional or void, such invalidity shall not affect the validity of the remaining portions of this resolution.

SECTION 80.

GRAYS HARBOR PUD
SERVICE POLICY FOR GENERAL FACILITIES

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1. GENERAL

It is the policy of the District to extend electric service or increase electrical facilities to customers in all of the District's service area under conditions explained below.

2. AVAILABILITY

This policy applies to installations including but not limited to: services for schools, municipal buildings, pumping plants, industrial plants, commercial buildings, churches, farm and/or residential outbuildings, irrigation systems, recreational vehicles, construction, and single or multiple area lighting. (Rate Schedules 86 & 88 shall apply for applicable charges, fees and requirements).

Installations not specifically designated for service in the District's other line extension policies shall be served under this policy.

3. APPLICATION FOR SERVICE

The customer applying for electric service must hold title to the premises in fee simple, have a contract to purchase, or possess a permit or a term lease satisfactory to the District before the District will extend service to the property. The customer shall be responsible for making proper application for service with the District. This application shall contain:

- a. Name, existing mailing address, and telephone number of applicant.
- b. Location and physical address of new service.
- c. Proposed electrical load, itemized by major items with their electrical ratings, and future load growth plans.
- d. Voltage, phase, and amperage rating of main electrical panel.
- e. Type of building or facility that the District is being requested to serve.
- f. Approximate date service is desired.
- g. Name of electrical contractor.

Before construction of any extension or installation of facilities by the District, the District will require evidence of approval for construction from the governing agencies which provide positive assurance of the customer's right and intention to proceed with building or facility construction or placement. The customer may be required to prepay extension costs as evidence of their intention to proceed.

4. CONNECTION FEE

The customer applying for service shall pay a connection fee in advance for each service. This fee shall be in the amount shown in the District Fee Schedule.

5. CUSTOMER'S FACILITIES

The customer applying for service shall be responsible for the design, installation, ownership and maintenance of all facilities, except for the District's watt-hour meter(s) in a customer provided meter installation, on the customer's side of the point of delivery. Prior to construction, the customer shall obtain District approval of the point of delivery and meter locations. Drawings of the typical service entrances are available from the District, illustrating points of delivery and other general requirements. Prior to connection of customer's facilities to District's service, the customer or their electrical contractor shall obtain a City Wiring Permit or State Safe Wiring Label and associated safety approval.

In the event the customer constructs permanent structures over, across, or under the District's facilities after their original installation so that the District's ability to maintain and repair such facilities is impaired, the customer shall be responsible for the added cost of maintenance repair and/or relocation of that segment of the facilities so obstructed.

The customer will be responsible for providing access to the District for the purpose of verifying phase connections inside customer owned equipment when necessary .

6. DISTRICT FACILITIES

The District will design, install, own, and maintain all conductors on the District side of the point of delivery plus the watt-hour meter on the customer's side. The District shall be granted or have available satisfactory right of way for construction, operation, and maintenance of District facilities, including any tree trimming rights, prior to construction.

7. POINT OF DELIVERY

The point of delivery shall be that point where the District owned and maintained conductors connect to customer owned and maintained conductors. The customer may obtain from the District representative the applicable drawing illustrating the general requirements for the proposed installation. There shall be no more than one point of delivery for each building or facility except by special permission of the District and the State or City electrical inspector.

The point of delivery for various installations shall be located per one of the following:

- a. For overhead service from pole-mounted transformers, the point of delivery shall be at the end of the customer's service entrance conductors which shall extend a minimum of 18 inches out of the customer's conduit weather head. The District will furnish and install the connectors.
- b. For permanent underground services of 200 to 400 ampere capacity and where the meter is located on an exterior wall, the point of delivery shall be at the terminals of the meter socket or main disconnect if the main disconnect is ahead of the meter. The customer shall install, own, and maintain the meter socket, main panel, and associated entrance conduit.
- c. For underground service greater than 400 ampere capacity or where the meter is located within the building and to be served from a secondary pedestal or padmount transformer, the point of delivery shall be at the pedestal or transformer secondary terminals as designated by the District. The District will furnish, install, and maintain the terminal connectors. As determined by the District it may be required to install a District provided metering and/or other enclosure at the customer's expense. The point of delivery will be at the secondary terminals in said enclosure.

- d. For service to a customer owned primary system, the point of delivery shall be a customer owned remotely operated disconnect. The District will install, own, operate and maintain the metering, protective equipment, District owned disconnect, and the termination to the District owned disconnect. The customer shall install, own, operate and maintain the facilities on the owner's side of the point of delivery with qualified personnel.
- e. Underground temporary or underground recreational vehicle services, below 200 ampere capacity shall be installed, owned, and maintained by the customer. The point of delivery shall be at the District's secondary pedestal or pad-mount transformer secondary terminals.
- f. For service to a point where the District cannot obtain permanent right of way, the point of delivery shall be at or near the last point for which the District can obtain permanent right of way. If primary metering is required, the District will install, own, and maintain this metering.

8. UNDERGROUND FACILITIES

The customer applying for service will provide, contract to provide, or contract with the District to provide all trenching, backfilling and driveway crossings. The customer is solely responsible for all restoration of paved surfaces (on private property), lawns and landscaping. Any necessary Right of way pavement repair will be done to the pavement owner's specification at the customer's expense.

All underground primary, secondary and services cables will be installed in buried continuous conduit. All conduit (more than 20 feet long) will be installed by the District with the developer paying for 50% of the installed cost of the conduit. Conduit may be provided and installed by the customer or the customer's contractor at their expense, with special permission of the district's representative. The customer must pay the cost of District inspection of the conduit when the installation is done by anyone other than the District. The district inspection and approval shall take place before the conduit is buried.

All work and materials provided by the customer or the customer's contractor must be in compliance with District specifications and instructions.

The customer or the customer's contractor shall not excavate public right of way unless permission and permits to do so can be and have been acquired by the District.

The District will design the facilities and install and maintain the conductors, transformers, and necessary facilities in accordance with District policy. Payment to the District for trenching, backfilling, roadway crossings, conduit, etc., shall be made before construction.

9. CONTRACT PROVISIONS

A. Permanent Customer Facilities

For District facilities to provide electric service to the customer's permanent facility, customer shall pay as a facility charge the firm quote cost of these District facilities. The facility charge payment shall be made prior to construction.

Recreational vehicle(s) services are considered permanent.

B. Speculative Customer Facility

For District facilities providing electric service to the customer's permanent facility constructed for resale, the customer shall pay the estimated cost of District facilities, as provided in a firm quote, prior to construction.

C. Temporary Customer Facility

For District facilities providing electric service to the customer's facility that are to be removed in less than two years, the customer shall pay the cost of these District facilities, as provided in a firm quote, prior to construction.

If any additional District facilities are required but consist of 150 feet or less of overhead wire, or tap an underground service where the customer furnishes the wire, and the installation can be performed by a District service crew, the total cost of installing, and removing, shall be as listed in the District Fee Schedule.

D. General Provisions

Any Facility charge payment shall be paid in advance.

Any facility charge adjustment shall require a District change order executed prior to a completion of construction.

The change order will detail the exact changes and reasons for the revision of the facility charge.

The change order shall be signed by both the District's authorized representative and the customer or the customer's authorized representative.

An increase in facility charge resulting from a change order shall be paid prior to continuation of construction.

Any change or modification of the customer's initial electric service requirements subsequent to the billed facility charge that requires a change of District facilities may result in a change of the customer's payment.

If the customer applying for service acts through or is represented by an agent who has authority to modify, change, or cancel the electric service requirements, the customer must advise the District in writing, of their designated agent's name, address, and telephone number.

The District provides System Capacity, measured in kVA, to each Customer and Premise it serves. The capacity requirement will be determined by the District Engineering Department. The District will periodically establish the capacity costs

on a kVA basis. New and altered Services will be charged an appropriate capacity cost.

The District's New Service Connect Fee, as listed in the Fee Schedule, shall be in addition to the foregoing costs.

10. CUSTOMER AID TO CONSTRUCTION

The customer applying for service may reduce the cost of service by providing tree trimming and clearing, and/or trenching and backfilling, in accordance with the District specifications.

Work performed by the customer shall be in accordance with applicable laws and regulations; and the customer, agent, employee, builder, or contractor shall assume all risks in connection with any work performed, and shall further protect, save, and hold harmless the District, its officer and agents from any and all claims for damages or injuries to persons or property that may be sustained by anyone on account of performance of the customer or agents. Each shall perform as an independent contractor and not as an employee, agent, or representative of the District for any purpose.

11. ADDING CUSTOMERS TO EXISTING FACILITIES

The District reserves the right to connect additional customers to District facilities constructed under this policy.

Customers may receive benefits resulting from additional customers connecting to their original line extension.

Adjustments, when applicable, shall be determined on the basis of proportionate time remaining of the five (5) years from the installation of the original facilities and that portion of the original facilities required to serve additional customers.

The adjustment will be in the form of a refund. Any refund will be limited to five (5) years after the installation of the original facilities.

12. EXCESS SERVICE

It shall be the policy of the District to require the customer to wire their building or facility in such a manner that the District can provide electric service with a minimum of cost. When the customer requests service in some other manner, the customer may be required to pay to the District this additional cost to serve. The District may design, install, own, and maintain the required facilities. Excess service cost resulting from customer's request shall be paid prior to construction of facilities.

13. UNUSUAL CONDITIONS

Electric Service may be supplied to customers not coming within the scope of the District's rate schedules and service policies provided such service shall be covered by a special contract and shall be approved by the Commissioners of the District.

14. CONTRACT TERMINATION

If for any reason the installation of facilities of the District is delayed by more than 90 days after the applicant or customer has been notified of the firm quote cost, the firm quote cost shall become null and void.

If for any reason the installation of District owned facilities is delayed by more than 12 months after receipt of payment of the firm quote cost, the contract shall become null and void and the facility charge will be refunded. The customer will be required to submit a new service application and the District will prepare a new firm quote.

SECTION 81

GRAYS HARBOR PUD SERVICE POLICY FOR PERMANENT RESIDENCES

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1. GENERAL

It is the policy of the District to extend electric service or increase electrical facilities to customers in all of the District's service area under conditions explained below.

2. AVAILABILITY

This policy applies to permanent residences with a minimum of 600 square feet of livable floor space.

3. APPLICATION FOR SERVICE

The customer applying for electric service must hold title to the premises in fee simple, have a contract to purchase, or possess a permit or a term lease satisfactory to the District before the District will extend service to the property.

The customer shall be responsible for making proper application for service with the District. This application shall contain:

- a. Name, existing mailing address, and telephone number of applicant.
- b. Location and physical address of new service.
- c. Proposed electrical load, itemized by major items with their electrical ratings and future load growth plans.
- d. Voltage, phase, and amperage rating of main electrical panel.
- e. Type of building or facility that the District is being requested to serve.
- f. Approximate date service is desired.
- g. Name of electrical contractor.

Before construction of any extension or installation of facilities by the District, the District will require evidence of approval for construction from the governing agencies, which provide positive assurance of the customer's right and intention to proceed with building or facility construction or placement. The customer will be required to prepay extension costs as evidence of their intention to proceed.

4. CONNECTION FEE

The customer applying for service shall pay a connection fee in advance for each service. This fee shall be in the amount shown in the District Fee Schedule.

5. CUSTOMER'S FACILITIES

The customer applying for service shall be responsible for the design, installation, ownership, and maintenance of all facilities, except for the District's watt-hour meter(s) in a customer provided meter installation, on the customer's side of the point of delivery. Prior to construction, the customer shall obtain District approval of the point of delivery and meter locations. Drawings of typical service entrances are available from the District, illustrating points of delivery and other general requirements. Prior to connection of customer's facilities to District's service, the customer or their electrical contractor shall obtain a City Wiring Permit or a State Safe Wiring Label and associated safety approval.

In the event the customer constructs permanent structures over, across, or under the District's facilities after their original installation so that the District's ability to maintain and repair such facilities is impaired, the customer shall be responsible for the added cost of maintenance and repair of that segment of the facilities so obstructed.

The customer will be responsible for providing access to the District for the purpose of verifying phase connections inside customer owned equipment when necessary .

6. DISTRICT FACILITIES

The District will design, install, own, and maintain all conductors on the District side of the point of delivery plus the watt-hour meter on the customer's side. The District shall be granted or have available satisfactory right of way for construction, operation, and maintenance of District facilities, including any tree trimming rights, prior to construction.

7. POINT OF DELIVERY

The point of delivery shall be that point where the District owned and maintained conductors connect to customer owned and maintained conductors. The customer may obtain from the District representative the applicable drawing illustrating the general requirements for the proposed installation. There shall be no more than one point of delivery for each building or facility except by special permission of the District and the State or City electrical inspector.

The point of delivery for various installations shall be located per one of the following:

- a. For overhead service of 100 to 400 amperes, the point of delivery shall be at the end of the customer's service entrance conductors which shall extend a minimum of 18 inches out of the customer's conduit weather head. The District will furnish and install the connectors.
- b. For permanent underground services of 200 to 400 amperes capacity and where the meter is located on an exterior wall, the point of delivery shall be at the terminals of the meter socket or main disconnect if the main disconnect is ahead of the meter. The customer shall install, own, and maintain the meter socket, main panel, and associated entrance conduit.
- c. For underground service greater than 400 amperes capacity or where the meter is located within the building and to be served from a secondary pedestal or padmount transformer, the point of delivery shall be at the pedestal or transformer secondary terminals as designated by the District. The District will furnish, install, and maintain the terminal connectors. As determined by the District it may be required to install a District provided metering and/or other enclosure at the customer's expense. The point of delivery will be at the secondary terminals in said enclosure.
- d. For service to a point where the District cannot obtain permanent right of way, the point of delivery shall be at or near the last point for which the District can obtain permanent right of way.
- e. Primary metering is not available under this section of the policy.

8. UNDERGROUND FACILITIES

The customer applying for service will provide, contract to provide, or contract with the District to provide all trenching, backfilling and driveway crossings. The customer is solely responsible for all restoration of paved surfaces (on private property), lawns and landscaping. Any necessary Right of way pavement repair will be done to the pavement owner's specification at the customer's expense.

Buried continuous conduit (more than 20 feet long) will be installed by the District at the customer's expense except with special permission of the District's representative, customer's contractor at their expense. The customer must pay the cost of District inspection of the conduit when the installation is by anyone other than the District. The District inspection and approval shall take place before the conduit is buried.

All work and materials provided by the customer or the customer's contractor must be in compliance with District specifications and instructions. The customer or the customer's contractor shall not excavate public right of way unless permission and permits to do so can be and have been acquired by the District.

The District will design the facilities and install and maintain the conductors, transformers, and necessary facilities in accordance with District policy. Payment to the District for trenching, backfilling, roadway crossings, conduit, etc., shall be made before construction.

9. CONTRACT PROVISIONS

A. Permanent Residence

For District facilities to provide electric service to a permanent residence, the applicant shall pay the firm quote cost of the District facilities. Payment shall be made prior to construction.

B. General Provisions

Any facility charge payment shall be paid in advance.

Any facility charge adjustment shall require a District change order executed prior to a completion of construction.

The change order will detail the exact changes and reasons for the revision of the facility charge.

The change order shall be signed by both the District's authorized representative, and the customer or the customer's authorized representative.

An increase in facility charge resulting from a change order shall be paid prior to continuation of construction.

A reduction in facility charge resulting from a change order shall be refunded upon completion of construction.

Any change or modification of the customer's initial electric service requirements subsequent to the billed facility charge that requires a change of District facilities may result in a change of the customer's payment.

If the customer applying for service acts through or is represented by an agent who has authority to modify, change or cancel the electric service requirements, the customer applying must advise the District in writing of their designated agent's name, address, and telephone number.

Permanent residence shall meet the following requirements:

- Is on the property of the customer applying for service., and
- has submitted a copy of the Boundary Line Survey and Title Report to the District, or;
- has permanent residential building permit and permit number noted by District.

The District provides System Capacity, measured in kVA, to each Customer and Premise it serves. The capacity requirement will be determined by the District Engineering Department. The District will periodically establish the capacity costs on a kVA basis. New and altered Services will be charged an appropriate capacity cost.

The District's New Service Connect Fee, as listed in the Fee Schedule, shall be in addition to the foregoing costs.

10. CUSTOMER AID TO CONSTRUCTION

A customer applying for service may reduce the cost of service by providing tree trimming and clearing, and/or trenching and backfilling, in accordance with District specifications.

Work performed by the applicant shall be in accordance with applicable laws and regulations; and the customer, agent, employee, builder, or contractor shall assume all risks in connection with any work performed, and shall further protect, save, and hold harmless the District, its officers and agents from any and all claims for damages or injuries to persons or property that may be sustained by anyone on account of performance of the customer or agents. Each shall perform as an independent contractor and not as an employee, agent, or representative of the District for any purpose.

11. ADDING CUSTOMER TO EXISTING FACILITIES

The District reserves the right to connect additional customers to District facilities constructed under this policy.

Customers may receive benefits resulting from additional customers connecting to their original line extension. Adjustments, when applicable, shall be determined on the basis of proportionate time remaining of the five (5) years from the installation of the original facilities and that portion of the original facilities required to serve additional customers.

The adjustment will be in the form of a refund. Any refund will be limited to five (5) years after the installation of the original facilities.

12. EXCESS SERVICE

It shall be the policy of the District to require an applicant to wire his/her residence in such a manner that the District can provide electric service with a minimum of cost. When an applicant desires service in some other manner, the applicant shall be required to pay to the District this additional cost to serve. The District will design, install, own, and maintain the required additional facilities. Excess service cost shall be paid prior to construction of facilities.

13. UNUSUAL CONDITIONS

Electric service may be supplied to customers not coming within the scope of the District's rate schedules and service policies provided such service shall be covered by a special contract and shall be approved by the Commissioners of the District.

14. CONTRACT TERMINATION

If for any reason the installation of District owned facilities is delayed by more than 90 days after the customer has been notified of the firm quote cost, the firm quote cost shall become null and void.

If for any reason the installation of District owned facilities is delayed by more than 12 months after receipt of payment of the firm quote cost, the contract shall become null and void, and the facility charge will be refunded. The customer will be required to submit a new service application and the District will prepare a new firm quote.

GRAYS HARBOR PUD
SERVICE POLICY FOR APARTMENT BUILDINGS,
CONDOMINIUMS, AND MOBILE HOME PARKS

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1. GENERAL

It is the policy of the District to extend electric service or increase electrical facilities to customers in all of the District's service area under conditions explained below.

2. AVAILABILITY

This policy applies to apartments, condominiums and mobile home parks consisting of two or more individually metered units.

3. APPLICATION FOR SERVICE

The customer applying for electric service must hold title to the premises in fee, have a contract to purchase, or possess a permit or a term lease satisfactory to the District before the District will extend service to the property. The customer shall be responsible for making proper application for service with the District. This application shall contain:

- a. Name, existing mailing address, and telephone number of applicant.
- b. Location and physical address of new service, and property description.
- c. Proposed electrical load, itemized by major items with their electrical ratings, and future load growth plans.
- d. Voltage, phase, and amperage rating of main electrical panel.
- e. Site plan of proposed development drawn to scale.
- f. Approximate date service is desired.
- g. Name of electrical contractor.

Before construction of any extension or installation of facilities by the District, the District will require evidence of approval for construction from the governing agencies which provide positive assurance of the customer's right and intention to proceed with building construction or Placement, or development of, apartment building, condominiums, or mobile home parks.

The customer may be required to prepay extension costs as evidence of their intention to proceed.

4. CONNECTION FEE

The customer applying for service shall pay a connection fee in advance for each service. This fee shall be in the amount shown in the District Fee Schedule.

5. CUSTOMER'S FACILITIES

The customer applying for service shall be responsible for the design, installation, ownership, and maintenance of all facilities, except for the District's watt-hour meter(s) in a customer provided meter installation, on the customer's side of the point of delivery. Prior to construction, the customer shall obtain District approval of the point of delivery and meter locations. Drawings of typical service entrances are available from the District, illustrating points of delivery and other general requirements. Prior to connection of customer's facilities to District's service, the customer or their electrical contractor shall obtain a City Wiring Permit or State Safe Wiring Label and associated safety approval.

In the event the customer constructs permanent structures over, across, or under the District's facilities after their original installation so that the District's ability to maintain and repair such facilities is impaired, the customer shall be responsible for the added cost of maintenance and repair of that segment of the facilities so obstructed.

The customer will be responsible for providing access to the District for the purpose of verifying phase connections inside customer owned equipment when necessary .

6. DISTRICT FACILITIES

The District will design, install, own, and maintain all conductors on the District side of the point of delivery plus the watt-hour meter on the customer's side. The District shall be granted or have available satisfactory right of way for construction, operation, and maintenance of District facilities, including any tree trimming rights, prior to construction.

7. POINT OF DELIVERY

The point of delivery shall be that point where the District owned and maintained conductors connect to customer owned and maintained conductors. The customer may obtain from the District representative the applicable drawing illustrating the general requirements for the proposed installation.

Multiple occupancy buildings of six units or less will be served at one point of delivery. Multiple occupancy buildings of more than six units may be allowed more than one point of delivery, provided that there shall be no fewer than four meters per point of delivery, subject to approval by State or City electrical inspector.

The point of delivery for various installations shall be located per one of the following:

- a. For overhead service from pole-mounted transformers, the point of delivery shall be at the end of the customer's service entrance conductors which shall extend a minimum of 18 inches out of the customer's conduit weather head. The District will furnish and install the connectors.
- b. For permanent underground services of 200 to 400 ampere capacity and where the meter is located on an exterior wall, the point of delivery shall be at the terminals of the meter socket or main disconnect if the main disconnect is ahead of the meter. The customer shall install, own, and maintain the meter socket, main panel, and associated entrance conduit.
- c. For underground service greater than 400 ampere capacity or where the meter is located within the building and to be served from a secondary pedestal or padmount transformer, the point of delivery shall be at the pedestal or transformer secondary terminals as designated by the District. The District will furnish, install, and

maintain the terminal connectors. As determined by the District it may be required to install a District provided metering and/or other enclosure at the customer's expense. The point of delivery will be at the secondary terminals in said enclosure.

- d. For service to a customer owned primary system, the point of delivery shall be a customer owned remotely operated disconnect. The District will install, own, operate and maintain the metering, protective equipment, District owned disconnect, and the termination to the District owned disconnect. The customer shall install, own, operate and maintain the facilities on the owner's side of the point of delivery with qualified personnel.
- e. Under ground temporary or permanent services, below 200 amperes capacity shall be installed, owned, and maintained by the customer. The point of delivery shall be at the District's secondary pedestal or pad-mount transformer secondary terminals. The meter shall be located on an external wall or on an approved metering pedestal.
- f. For service to a point where the District cannot obtain permanent right of way, the point of delivery shall be at or near the last point for which the District can obtain permanent right of way. If primary metering is required, the District will install, own, and maintain this metering.

8. UNDERGROUND FACILITIES

The customer applying for service will provide, contract to provide, or contract with the District to provide all trenching, backfilling and driveway crossings. The customer is solely responsible for all restoration of paved surfaces (on private property), lawns and landscaping. Any necessary Right of way pavement repair will be done to the pavement owner's specification at the customer's expense.

Buried continuous conduit (more than 20 feet long) will be installed by the District at the customer's expense except with special permission of the District's representative, customer's contractor at their expense. The customer must pay the cost of District inspection of the conduit when the installation is by anyone other than the District. The District inspection and approval shall take place before the conduit is buried.

All work and materials provided by the customer or the customer's contractor must be in compliance with District specifications and instructions. The customer or the customer's contractor shall not excavate public right of way unless permission and permits to do so can be and have been acquired by the District.

The District will design the facilities and install and maintain the conductors, transformers, and necessary facilities in accordance with District policy. Payment to the District for trenching, backfilling, roadway crossings, conduit, etc., shall be made before construction.

9. CONTRACT PROVISIONS

A. Permanent Customer Facilities

For additional District facilities to provide electric service to a customer's condominium, apartment building, or mobile home park, the customer shall pay as a facility charge the firm quote cost of these District facilities. This facility charge payment shall be paid prior to construction.

B. General Provisions

Any facility charge payment shall be paid in advance.

Any facility charge adjustment shall require a District change order executed prior to a completion of construction.

The change order will detail the exact changes and reasons for the revision of the facility charge.

The change order shall be signed by both the District's authorized representative and the customer or the customer's authorized representative.

An increase in facility charge resulting from a change order shall be paid prior to continuation of construction.

A reduction in facility charge resulting from a change order shall be refunded upon completion of construction.

Any change or modification of the customer's initial electric service requirements subsequent to the billed facility charge that requires a change of District facilities may result in a change of the customer's payment.

If the customer applying for service acts through or is represented by an agent who has authority to modify, change, or cancel the electric service requirements, the customer must advise the District in writing, of their designated agent's name, address, and telephone number.

The District provides System Capacity, measured in kVA, to each Customer and Premise it serves. The capacity requirement will be determined by the District Engineering Department. The District will periodically establish the capacity costs on a kVA basis. New and altered Services will be charged an appropriate capacity cost.

The District's New Service Connect Fee, as listed in the Fee Schedule, shall be in addition to the foregoing costs.

10. CUSTOMER AID TO CONSTRUCTION

The customer applying for service may reduce the cost of service by providing tree trimming and clearing, and/or trenching and backfilling, in accordance with District specifications.

Work performed by the customer shall be in accordance with applicable laws and regulations; and the customer's agent, employee, builder, or contractor shall

assume all risks in connection with any work performed, and shall further protect, save, and hold harmless the District, its officers and agents from any and all claims for damages or injuries to persons or property that may be sustained by anyone on account of performance of the customer or agents. Each shall perform as an independent contractor and not as an employee, agent, or representative of the District for any purpose.

11. UNIT IDENTIFICATION REQUIREMENTS

Prior to request for service connection to individually metered units, the owner shall provide the District with the correct building address on a copy of the final plans showing the numbering or lettering sequence of the individual units.

The owner shall also have the meter sockets on the service panel identified as to unit number or type of load served. Service shall not be connected until all these conditions are met.

After service connection, it shall be the responsibility of the customer to notify the District in writing of any changes in building address or unit identification. The owner may be billed for the District's cost to reidentify meters and change billing records. Failure to notify the District of these changes shall subject the customer to charges for any losses suffered by the District plus the cost to the District to process these adjustments and change meter and billing records.

12. ADDED CUSTOMERS

The District reserves the right to connect additional customers to District facilities constructed under this policy.

13. EXCESS SERVICE

It shall be the policy of the District to require an customer to wire his/her building or facility in such a manner that the District can provide electric service with a minimum of cost.

When an customer requests service in some other manner, the customer shall be required to pay to the District this additional cost to serve. The District will design, install, own, and maintain the required facilities. Excess service cost resulting from the customer's request shall be paid prior to construction of facilities.

14. UNUSUAL CONDITIONS

Electric service may be supplied to customers not coming within the scope of the District's rate schedules and service policies provided such service shall be covered by a special contract and shall be approved by the Commissioners of the District.

15. CONTRACT TERMINATION

If for any reason the installation of District owned facilities is delayed by more than 90 days after the customer has been notified of the firm quote cost, the firm quote cost shall become null and void.

If for any reason the installation of District owned facilities is delayed by the customer for more than 12 months after receipt of payment of the firm quote cost, the contract shall become null and void, and the facility charge will be refunded. The customer will be required to submit a new service application and the District will prepare a new firm quote.

GRAYS HARBOR PUD
SERVICE POLICY FOR CAMPING CLUBS,
CAMPGROUNDS AND RECREATIONAL VEHICLE PARKS

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11. Adding Customers to Existing Facilities

1. GENERAL

It is the policy of the District to extend electric service or increase electrical facilities to customers in all of the District's service area under conditions explained below.

2. AVAILABILITY

This policy applies to installations for camping clubs, campgrounds, and recreational vehicle parks

3. APPLICATION FOR SERVICE

The customer applying for electric service must hold title to the premises in fee simple, have a contract to purchase, or possess a permit or a term lease satisfactory to the District before the District will extend service to the property. An customer shall be responsible for making proper application for service with the District. This application shall contain:

- a. Name, existing mailing address, and telephone number of applicant.

- b. Location and physical address of new service.
- c. Proposed electrical load, itemized by major items with their electrical ratings, and future load growth plans.
- d. Voltage, phase, and amperage rating of main electrical panel.
- e. Site plan of proposed development drawn to scale.
- f. Approximate date service is desired.
- g. Name of electrical contractor.

Before construction of any extension or installation of facilities by the District, the District will require evidence of approval for construction from the governing agencies which provide positive assurance of the customer's right and intention to proceed with building or facility construction or placement. The customer will be required to prepay extension costs as evidence of their intention to proceed.

4. CONNECTION FEE

The customer applying for service shall pay a connection fee in advance. This fee shall be in the amount shown in the District Fee Schedule.

5. CUSTOMER'S FACILITIES

The customer applying for service shall be responsible for the design, installation, ownership, and maintenance of all facilities, except District watt-hour meter, on the customer's side of the point of delivery. Prior to construction, the customer shall obtain District approval of the point of delivery and meter locations. Only one meter will be allowed for each transformer location, except for a swimming pool and/or clubhouse meter. See Section 85 for submetering terms and conditions. Drawings of typical service entrances are available from the District, illustrating points of delivery and other general requirements. Prior to connection of customer's facilities to District's service, the customer or their electrical contractor shall obtain a City Wiring Permit or State Safe Wiring Label and associated safety approval.

In the event the customer constructs permanent structures over, across, or under the District's facilities after their original installation so that the District's ability to maintain and repair such facilities is impaired, the customer shall be responsible for the added cost of maintenance and repair and/or relocation of that segment of the facilities so obstructed.

The customer will be responsible for providing access to the District for the purpose of verifying phase connections inside customer owned equipment when necessary.

6. DISTRICT FACILITIES

The District will design, install, own, and maintain all conductors on the District side of the point of delivery plus watt-hour meter. The District shall be granted or have available satisfactory right of way for construction, operation, and maintenance of District facilities, including any tree trimming rights, prior to construction.

7. POINT OF DELIVERY

The point of delivery shall be that point where the District owned and maintained conductors connect to customer owned and maintained conductors. The customer may obtain from the District representative the applicable drawing illustrating the general requirements for the proposed installation. There shall be no more than one point of delivery for each building or facility except by special permission of the District and the State or City electrical inspector.

The point of delivery for various installations shall be located per one of the following:

- a. For overhead service from pole-mounted transformers, the point of delivery shall be at the end of the customer's service entrance conductors which shall extend a minimum of 18 inches out of the customer's conduit weather head. The District will furnish and install the connectors.
- b. For permanent underground services of 200 to 400 ampere capacity and where the meter is located on an exterior wall, the point of delivery shall be at the terminals of the meter socket or main disconnect if the main disconnect is ahead of the meter. The customer shall install, own, and maintain the meter socket, main panel, and associated entrance conduit.
- c. For underground service greater than 400 ampere capacity or where the meter is located within the building and to be served from a secondary pedestal or padmount transformer, the point of delivery shall be at the pedestal or transformer secondary terminals as designated by the District. The District will furnish, install, and maintain the terminal connectors. As determined by the District it may be required to install a District provided metering and/or other enclosure at the customer's expense. The point of delivery will be at the secondary terminals in said enclosure.
- d. For service to a customer owned primary system, the point of delivery shall be a customer owned remotely operated disconnect. The District will install, own, operate and maintain the metering, protective equipment, District owned disconnect, and the termination to the District owned disconnect. The customer shall install, own, operate and maintain the facilities on the owner's side of the point of delivery with qualified personnel.

- e. For service to a point where the District cannot obtain permanent right of way, the point of delivery shall be at or near the last point for which the District can obtain permanent right of way. If primary metering is required, the District will install, own, and maintain this metering.

8. UNDERGROUND FACILITIES

The customer applying for service will provide, contract to provide, or contract with the District to provide all trenching, backfilling and driveway crossings. The customer is solely responsible for all restoration of paved surfaces (on private property), lawns and landscaping. Any necessary Right of way pavement repair will be done to the pavement owner's specification at the customer's expense.

All underground primary, secondary and services cables will be installed in buried continuous conduit. All conduit (more than 20 feet long) will be installed by the District with the developer paying for 50% of the installed cost of the conduit. Conduit may be provided and installed by the customer or the customer's contractor at their expense, with special permission of the district's representative. The customer must pay the cost of District inspection of the conduit when the installation is done by anyone other than the District. The district inspection and approval shall take place before the conduit is buried.

All work and materials provided by the customer or the customer's contractor must be in compliance with District specifications and instructions. The customer or the customer's contractor shall not excavate public right of way unless permission and permits to do so can be and have been acquired by the District.

The District will design the facilities and install and maintain the conductors, transformers, and necessary facilities in accordance with District policy. Payment to the District for trenching, backfilling, roadway crossings, conduit, etc., shall be made before construction.

9. CONTRACT PROVISIONS

The customer applying for service shall pay the firm quote cost of District facilities required to provide electric service to a camping club, campground, or recreational vehicle park. Payment shall be made prior to construction. Once electric service is discontinued it shall be the District's option to remove its facilities.

If a customer requests cancellation of a contract prior to District's construction, the customer shall be held responsible for payment for any expense incurred by the District.

If the customer acts through or is represented by an agent who has authority to modify, change, or cancel the electric service requirements, the customer must advise the District of their designated agent's name, address, and telephone number.

The District provides System Capacity, measured in kVA, to each Customer and Premise it serves. The capacity requirement will be determined by the District Engineering Department. The District will periodically establish the capacity costs on a kVA basis. New and altered Services will be charged an appropriate capacity cost.

The District's New Service Connect Fee, as listed in the Fee Schedule, shall be in addition to the foregoing costs.

10. CUSTOMER AID TO CONSTRUCTION

An customer may reduce the cost of service by providing tree trimming and clearing, and/or trenching and backfilling, in accordance with District specifications.

Work performed by the customer shall be in accordance with applicable laws and regulations; and the customer, agent, employee, builder, or contractor shall assume all risks in connection with any work performed, and shall further protect, save, and hold harmless the District, its officers and agents, from any and all claims for damages or injuries to persons or property that may be sustained by anyone on account of performance of the customer or agents. Each shall perform as an independent contractor and not as an employee, agent, or representative of the District for any purpose.

11. ADDING CUSTOMER TO EXISTING FACILITIES

The District reserves the right to connect additional customers to District facilities constructed under this policy.

GRAYS HARBOR PUD
SERVICE POLICY FOR PROPERTY DEVELOPMENTS

INDEX

1. General
2. Availability
3. Application for Service
4. Developer Responsibilities
5. District Responsibilities
6. Contract Provisions
7. Adding Customers to Existing Facilities
8. Unusual Conditions
9. Existing Development/Ocean Shores

1. GENERAL

It is the policy of the District to extend electric service or increase electrical facilities to customers in all of the District's service area under conditions explained below.

2. AVAILABILITY

This policy applies to installations including but not limited to making electric service available to lots or tracts of a property subdivision.

3. APPLICATION FOR SERVICE

An customer applying for electric service must hold title to the premises in fee, have a contract to purchase, or possess a permit or a term lease satisfactory to the District before the District will extend service to the property. The customer shall be responsible for making proper application for service with the District.

This application shall contain:

- a. Name, existing mailing address, and telephone number of applicant.
- b. Location and physical address of development.
- c. Engineer's plat survey or proposed subdivision.

- d. Type of residences and/or businesses for which the subdivision is intended.
- e. Approximate date service is desired.
- f. Name of contractor.

Before construction of any extension or installation of facilities by the District, the District will require evidence of approval for construction from the governing agencies which provide positive assurance of the customer's right and intention to proceed with building or facility construction or placement.

4. DEVELOPER RESPONSIBILITIES

It shall be the responsibility of the developer to provide acceptable right of way on the property for the construction, operation, and maintenance of an electrical distribution system. For an overhead system, the developer shall remove or trim trees to meet District requirements and provide truck access to pole locations. For an underground system, the developer shall furnish final grade along cable routes and at transformer location(s).

The customer applying for service will provide, contract to provide, or contract with the District to provide all trenching, backfilling and driveway crossings. The customer is solely responsible for all restoration of paved surfaces (on private property), lawns and landscaping. Any necessary Right of Way pavement repair will be done to the pavement owner's specification at the customer's expense.

All underground primary, secondary and services cables will be installed in buried continuous conduit. All conduit (more than 20 feet long) will be installed by the District with the developer paying for 50% of the installed cost of the conduit. Conduit may be provided and installed by the customer or the customer's contractor at their expense, with special permission of the district's representative. The customer must pay the cost of District inspection of the conduit when the installation is done by anyone other than the District. The district inspection and approval shall take place before the conduit is buried.

All work and materials provided by the customer or the customer's contractor must be in compliance with District specifications and instructions. The customer or the customer's contractor shall not excavate public right of way unless permission and permits to do so can be and have been acquired by the District.

The District will design the facilities and install and maintain the conductors, transformers, and necessary facilities in accordance with District policy. The developer is responsible for paying for the entire cost of the conductors, transformers, and necessary facilities and for 50% of the cost of the conduit system. Payment to the District for trenching, backfilling, roadway crossings, conduit, etc., shall be made before construction. With prior approval of the District, the Developer may elect to defer the cost of these facilities to the future land owners by recording notice of the deferred facilities (in form and substance acceptable to the District) against title to the benefited land in the official records of Grays Harbor County, Washington.

The developer shall provide the District with preliminary drawings of other utility systems within the subdivision so that the planning and coordination of electrical facilities can be made.

Sufficient notice shall be given the District so that it can plan the facility installation. All phases of the development are to be coordinated with the District in order to properly schedule the work.

5. DISTRICT RESPONSIBILITIES

The District will design, install, own, and maintain the required electrical facilities to make electric service available to designated lots of a subdivision. Services to individual lots may be installed as required at a later time.

6. CONTRACT PROVISIONS

The customer shall pay the District, prior to construction, the firm quote cost of the distribution system required to make electric service available to the designated lots.

a. General Provisions

- Any facility charge adjustment shall require a District change order executed prior to a completion of construction.
- The change order will detail the exact changes and reasons for the revision of the facility charge.
- The change order shall be signed by both the District's authorized representative and the customer or the customer's authorized representative.
- An increase in facility charge resulting from a change order shall be paid prior to continuation of construction.
- A reduction in facility charge resulting from a change order shall be refunded upon completion of construction.
- Any change or modification of the customer's initial electric service requirements subsequent to the billed facility charge that requires a change of District facilities may result in a change of the customer's payment.

If the customer applying for service acts through or is represented by an agent who has authority to modify, change, or cancel the electric service requirements,

the customer must advise the District in writing, of their designated agent's name, address, and telephone number.

7. ADDING CUSTOMERS TO EXISTING FACILITIES

The District reserves the right to connect additional customers to District facilities constructed under this policy.

8. UNUSUAL CONDITIONS

Electric service may be supplied to customers not coming within the scope of the District's rate schedules, line extension policies, and service policies provided such service shall be covered by a special contract and shall be approved by the Commissioners of the District.

9. EXISTING DEVELOPMENT/OCEAN SHORES

The District will provide single phase electric facilities as requested to lots within the city of Ocean Shores to make electric service available to residential or general service customers upon payment of Ocean Shores line extension fee per Rate Schedule 100. Electric service availability shall be within the city street right of way at designated lot corners as determined by the District. This is a one time per lot charge not subject to adjustment for added customers.

Electric service within each lot shall be provided per applicable District Service Policy and Rate Schedule 100.

The District will provide three phase electric facilities to customers requesting electric service to lot(s) without existing service within the City of Ocean Shores upon payment of the combined cost of Ocean Shores line extension fee (single phase) and the adjusted three phase line extension cost as a firm quote cost as determined in the applicable District Service Policy and Rate Schedule 100.

Adjusted three phase line extension cost shall be the estimated three phase line extension cost less the estimated single phase cost as determined by the District's Engineering Department.

Extension of District single phase facilities shall be underground if determined to be economically feasible and practicable by the District. Undergrounding of transmission lines and three phase main feeders are not economically feasible.

SECTION 85

Grays Harbor PUD
SERVICE POLICY FOR SUBMETERING

INDEX

1. General
2. Terms and Conditions

SECTION 85. SUBMETERING:

1. GENERAL:

The District is the ultimate seller of electric energy within its service territory.

The District may allow owners of certain facilities, where tenants are transitory in nature, (For example: recreational vehicle parks, marina owners, etc.) within the District's service territory to submeter electrical power that it purchases from the District to its individual users for billing allocation purposes, subject to certain terms and conditions detailed below, and specified in the District's Customer Regulations under **SUBMETERING**.

2. TERMS AND CONDITIONS:

- A. The customer requesting submetering must submit a written request to the District indicating the type of business, location and the number of spaces for electric submetering.

The customer may only submeter electrical power delivered to its facilities located at the location specified in the initial request. Approval of the customer's facilities by the authority having jurisdiction is required prior to the issuance of a submetering contract.

- B. The District will review the customer's request, and will notify the customer in writing of the District's decision. Upon approval by the District, a contract for providing submetering services will be sent to the facility owner.
- C. The customer will provide electric meters that meet standards established by the District and have an accuracy of plus or minus 2%. Meters purchased will be tested by the District or an independent testing firm, at the facility owner's expense, upon need as determined by the District, but no more often than every two years. Meters may be tested more frequently upon request by the facility owner, tenant, or the District, with expenses paid by the requestor. Failure to have the meters tested for accuracy could result in the withdrawal of District authorization to submeter.

The meter base shall have a label, minimum 3/4 inch high letters in white, with a red background, saying "Private". This will not only serve to inform the tenant, but also clearly identify for field personnel.

- D. The facility owner must use the energy charge of Rate Schedule 50 and add taxes from Municipal Tax Schedule 98 for the submeter tenant. The District's monthly customer charge may not be part of facility owner's billing tariff.

The District's electric tariffs change from time to time, either up or down. Changes in electric tariffs are approved during a public hearing held by the Commission. It is the facility owner's ultimate responsibility to know and apply the current applicable tariff.

- E. Service beyond the District's metering point shall be 200 amp or less.
- F. The facility owner will install, own, and be responsible for the care of all electric wire, meters, meter bases and any other equipment necessary to submeter electric service from the District's point of delivery. The facility owner will sign a contract with the District which holds the District harmless and indemnifies the District against any suit by tenants of the facility owner. (See hold harmless, indemnification and insurance provisions of contract.) Note: The facility owner shall post the District's current Rate Schedule 50 on the premise and inform each tenant that the meters are private.
- G. The submetering installation shall be inspected by the Washington State Department of Labor and Industries or the local municipal inspector if within the city limits of a city with the appropriate inspection authority.
- H. Failure of the facility owner to comply with the above terms and conditions: A) may result in withdrawal of District permission to submeter and immediate cancellation of the sub metering agreement contract; and B) may result in termination of electric service to the facility.

This Policy provides exceptions to the District's Service Policies only in the areas specified by the Policy. All other Service Policy requirements are still in effect.

SECTION 86. SERVICE POLICY FOR NET METERING OF SMALL, CUSTOMER-OWNED RENEWABLE OR FUEL CELL GENERATION SYSTEMS

INDEX

1. General
2. Availability
3. Maintenance and Permits
4. Interconnection
5. Safety
6. Billing Adjustments
7. Interruption or Reduction of Deliveries
8. Access to Premises

1. GENERAL

It is the policy of the District to provide Net Metering service to customers in all areas of the District's service area under the following conditions.

2. AVAILABILITY

This policy applies to customers who have electric generation with a total nameplate capacity of one hundred (100) kW AC output or less and which is fueled by wind, solar, or hydropower, or a fuel cell with a nameplate capacity of one hundred (100) kW AC output or less. The customer must receive service from the District under the provisions of another District rate schedule, and the generation must be located at the same address at which the customer receives this service. The customer must sign a Net Metering Agreement with the District allowing them to interconnect to and operate in parallel with the District's electric distribution system.

The Net Metering Program is available to new participants until such time as the cumulative nameplate capacity of fuel cells and other generators participating in the program exceeds 0.255 MW, and it shall be closed to new participants operating fuel cells once the aggregate nameplate capacity of fuel cells exceeds 0.127 MW.

3. MAINTENANCE AND PERMITS

It is the customer's responsibility to perform all required maintenance and to comply with all applicable codes and regulations of the appropriate jurisdictional authorities, including but not limited to the following:

- a. Customer shall maintain the electric generating system and interconnection facilities in a safe and prudent manner and in conformance with all applicable laws and regulations including, but not limited to, the District's Interconnection Standards;
- b. Customer shall obtain any governmental authorizations and permits required for the construction and operation of the electric generating system and interconnection facilities, including electrical permit;
- c. Customer shall reimburse the District for any and all losses, damages, claims, penalties, or liability it incurs as a result of customer's failure to obtain or maintain any governmental authorizations and permits required for construction and operation of customer's generating system or failure to maintain customer's facility as required in this section.

4. INTERCONNECTION

Customers served under this policy shall deliver excess energy to the District at the District's meter, which shall be installed according to the applicable rules under the District's current service policy. In addition, the customer's generating facility shall be subject to the following requirements:

- a. Customer shall comply with all the latest applicable National Electric Code (NEC) requirements (NEC Articles 690 and 705), building codes, and shall obtain electrical permit(s) for the equipment installation.
- b. Customer shall provide space for metering equipment and meter base as per District requirements.
- c. Customer's over-current device at the service panel shall be marked to indicate power source and connection to the District's distribution system.
- d. The customer shall assume the full responsibility for all maintenance of the generator and protective equipment and keeping of records for such maintenance. These records shall be available to the District for inspection at all times.
- e. Customer's power production control system shall comply with NEC Articles 690 and 705; and applicable and current Institute of Electrical and Electronics Engineers (IEEE) Standards 929 for parallel operation with the District; in particular the:
 - i. Power output control system shall

automatically disconnect from the District power source upon loss of District voltage and not reconnect until the District's voltage has been restored for at least five (5) minutes continuously.

- ii. Power output control system shall Automatically initiate a disconnect from the District source within six (6) cycles if customer's voltage falls below 60 Volts rms to ground (nominal 120 V rms base) on any phase.
- iii. Power output control system shall automatically initiate a disconnect from the District's system within two (2) seconds if The voltage rises above 126 Volts rms phase to ground or falls below 114 Volts rms phase to ground (nominal 120 V rms base) on any phase.
- f. Customer shall pay all costs associated with the design, installation, operation, and maintenance of the generation equipment on the customer's side of the meter.
- g. Customer shall deliver the excess energy to the District at the customer's premises. The District will install and maintain a revenue meter capable of registering the bi-directional flow of electricity at the customer's premises at a level of accuracy that meets all applicable standards, regulations and statues. At the option of the District, a separate meter may be installed to measure production of the renewable generation source. Customer shall pay for any non-standard meter electrical hook-up requested by the customer.
- h. Customer shall not commence parallel operation of the generation equipment until inspection and written approval of the interconnection facilities has been provided by the District. Such approval shall not be unreasonably withheld. The District shall have the right to have representatives present at the initial testing of the customer's protective apparatus, and shall retain the right to periodically inspect the facility to ensure that appropriate safety standards continue to be met.
- i. Once in operation, Customer shall make no changes or modifications in the equipment, wiring, or the mode of operation without the prior approval of the District.
- j. **Solar Photovoltaic Equipment** shall be in compliance with Underwriters Laboratories (UL) 1741, *Standard for Static Inverters and Charge Controllers for Use in Photovoltaic Systems*; UL 1703. *Standard for Safety: Flate-Plate*

Photovoltaic Modules and Panels; and IEEE 1262-1995, *Recommended Practice for Qualifications of Photovoltaic (PV) Modules*; and the solar system shall be installed in compliance with IEEE standard 929-2000, *Recommended Practice for Utility Interface of Photovoltaic Systems*.

5. SAFETY

All Safety and operating procedures for joint use equipment shall be in compliance with the Occupational Safety and Health Administration (OSHA) standard 29 CFR 1910.269, the National Electrical Code (NEC), Washington Administrative Code (WAC) rules, the Washington Industrial Safety and Health Administration (WISHA) standard, District standards, and equipment manufacturer's safety and operating manuals.

6. BILLING ADJUSTMENTS

Customer served under a Net Metering Agreement shall be billed according to the schedule under which the customer would otherwise be served according to the District's current service policy, including the customer service charge and the minimum charge, if applicable, with the following additional provisions:

- a. In any billing period during which there is a net consumption of electricity by the customer (i.e., consumption in excess of generation), the customer shall be billed according to the District Rate Schedule under which the customer receives service.
- b. In any billing period during which there is net excess generation, the excess kilowatt-hours generated will appear as a credit on the customer's next bill.
- c. Prior to April 30th of each calendar year, any balance remaining under the provisions of paragraph (b) shall be credited to the customer at 50% of the current energy rate for the Rate Schedule under which the customer is normally billed. If the amount of the credit exceeds the current applicable system charge or minimum charge, the customer will receive a check for the balance. Otherwise, the customer will receive an account credit.

7. INTERRUPTION OR REDUCTION OF DELIVERIES

The District may require customer to interrupt or reduce deliveries as follows:

- a. When necessary in order to construct, install, maintain, repair, replace, remove, investigate, or inspect any of its equipment or part of its system; or
- b. If the District determines that curtailment, interruption, or reduction is necessary because of emergencies, or compliance with good electrical practices as determined by the

District.

- c. The Facility may endanger the District personnel; or
- d. The continued operation of customer's Facility may endanger the integrity of the District's electric system, the District shall have the right to disconnect customer's facility from the District's electric system.

Customer's facility shall remain disconnected until such time as the District is satisfied that the condition(s) that caused the problems referenced in (a) through (d) of this Section 7 have been corrected. To the extent reasonably practicable, the District shall give customer notice of possible interruption or reduction of deliveries.

8. ACCESS TO PREMISES

The District may enter customer's premises or property to:

- a. Inspect with prior notice at all reasonable hours customer's protective devices, and
- b. Disconnect the interconnection facilities at the District's meter or transformer, without notice, if, in the District's opinion, a hazardous condition exists and such immediate action is necessary to protect person, or the District's facilities, or property of others from damage or interference caused by customer's electric generating facilities, or lack of properly operating protective devices or inability to inspect the same.